



Please be sure to read and complete all parts of form 1, 2 and 3 where applicable. Failure to do so will result in a delay dealing with your return. Customers are responsible for the cost of return postage. This is refundable on confirmation that the fault is manufacturing in nature.

In the event that we have sent the incorrect item to you we would ask that you contact us to arrange an exchange. This is Free of any charge.

If you do return any items yourself please note that we will only refund the return postage to a maximum of £6.00 with a proof of postage paid receipt.

Any items returned without adequate packaging will be returned straight to the customer without being checked by our returns team. Any subsequent transit damage may invalidate your claim.

(Please tick where applicable to show you have followed the necessary steps. In some cases, eg damp tents, failure to follow these steps will result in us sending the item back to you unprocessed)

Tents

- Is the tent clean and dry?*
- Is the tent complete? (part items only by prior arrangement)*
- Is the tent boxed/packaged adequately?*
- Have you described the area of fault on the returns form, and also provided a diagram where necessary?*

Other items

- Is the item clean and complete? (part items only by prior arrangement)*
- Is the item adequately boxed and protected for the return journey?*
- Are all manuals/instructions included?*
- Have you described the fault fully on the returns form?*

All items

- Have you enclosed a completed returns form?*
- Have you labelled the package with your name and order number?*

Please be sure the item is ready for collection on the arranged date. If couriers are unable to collect an item a further charge maybe required.

Signature:

Date:

Please sign and date this form to confirm that you have read and completed the above checklist and have packaged the item appropriately for return.



WORLD OF CAMPING
UNIT 3 PHASE 2, TRELEIGH INDUSTRIAL ESTATE
REDRUTH
CORNWALL TR16 4AX

RETURNS FORM 2 OF 3

Customer Name:

Address:

Postcode:

Order Number:

Date of Purchase:

Item(s) Returned:

Please be sure to read and complete all parts of form 1 and 2. Failure to do so will result in a delay dealing with your return. If you are returning a tent then please skip to page 3.

Full Description of Problem: *(Please be as accurate as possible, the bigger the item the harder it is to find the problem so detail is the key)*

Signature:

Date:

Please sign and date this form to confirm that you have read and completed the above checklist and have packaged the item appropriately for return.



If you are returning a tent then please fill in the following

Please identify the areas of damage:

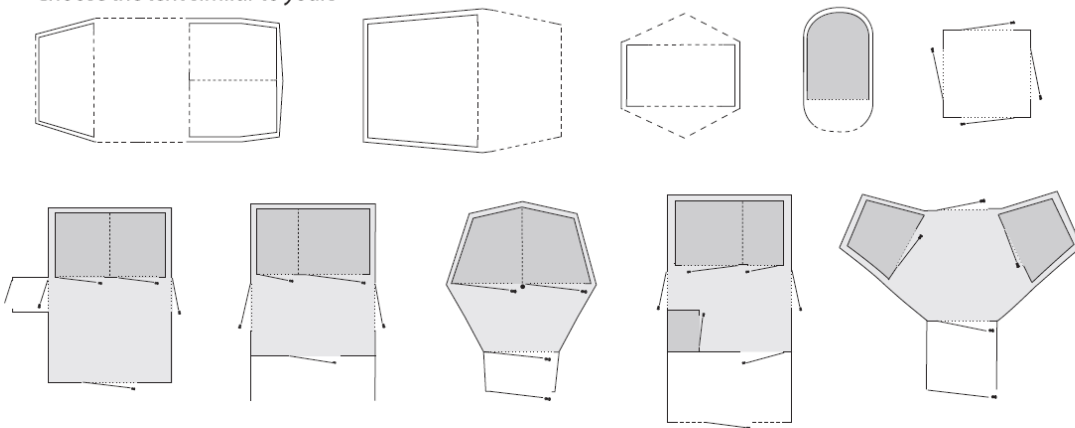
Choose the tent similar to yours



Short description:

Please identify the areas of damage:

Choose the tent similar to yours



Short description:
